

Client Details

IT Solutions Provider

2500 wse's

Multiple Payroll Cycles

Services Leverage

Implementation, Short-term Payroll Managed Services

Challenges to Solve

Implementation Lead for Critical Go-Live Date

The group wanted to make sure they didn't just get a newer, better system. They wanted to ensure that it was set up in the best and most efficient way possible. They desired a partner who could help maximize their ROI.

Invoice Reporting Needs and API/SFTP Connectivity

The group planned to use both SFTP and API tools with Paycom. They needed a partner who had experience with integration who could help ensure the right data points were flowing through. This included time and attendance data as well as post payroll reporting data that was critical for their internal invoicing.

Payroll Support and Training

The group had just signed up with Paycom when they received the news that their payroll manager would be

departing the company in a matter of just a few weeks. With multiple companies and varying pay cycles, they needed a trusted partner they could rely on to help ensure their payroll implementation was a success.

Where Clarity Is Making a Difference

Implementation Support

Clarity was able to help support implementation by recommending best practices during critical decision making steps.

We assured the group that they were on the best path forward by helping them choose the options that best suited their needs.

Data and Workflow Validation

Clarity helped to validate both timecard and financial reporting that was being received or set via SFPT and API.

We provided an extra set of eyes and were able to recommend a number of solutions to help the group get the reporting delivery and integration they were expecting.

Ongoing Support and Training

Helped the team achieve their intended Go-live date by supporting the payroll team during implementation.

Upon the departure of the company's payroll manager, we continue to support the payroll team as the company has worked to hire a new Payroll Admin and Manager.

Being a subject matter expert in Paycom with full understanding of their new processes, we were able to help their new team members get up to speed with processes in a timely manner.

Additionally, a Clarity team member is available as a backup for any payroll management needs.